



INTERNATIONAL SOS GLOBAL ASSISTANCE PROGRAM

Your Membership Number: 11BCAS789420

Florida A&M University (FAMU) partners with International SOS to provide international travel information, support, and assistance to FAMU international travelers. Through this partnership, you have access to a global network of 26 Assistance Centers staffed with international SOS doctors, nurses and security experts. These Assistance Centers are available to you 24/7/365 to provide travel-related assistance, including pre-trip consults, advice in your language, and to support you in case of emergency.

What do you need to do?

Register Your International Trip

You are required to register any FAMU-related international travel in our travel registry system as soon as possible, after booking. You can do so here: [FAMU Travel Registry](#).

Benefits to you:

- Automated pre-trip information to your email
- Ongoing International SOS updates/alerts relevant for your destination
- FAMU aware of your trip, in case something happens we have your travel and contact information on file
- If necessary, International SOS can provide assistance

Download the International SOS Assistance App on Your Smartphone

Use the International SOS Assistance App before and during your next trip for:

- One-touch dial to access the Assistance Centers, in an emergency and for everyday advice
- Expert medical, security and travel assistance
- Receive the latest information about your destination
- Ability to “check-in,” which will provide your last known location to FAMU

Research Your Destination on FAMU’s International SOS Portal

Click on the following link:

www.internationalsos.com/MasterPortal/default.aspx?membnum=11BCAS789420

Access detailed information on more than 200 countries and 300 cities:

- Evaluation and analysis of health, travel and security risks
- Daily updates on travel security, disruptive incidents and situational developments
- Travel guides and cultural tips
- Subscription to proactive email alerts

Take the Travel Risk Awareness Training Courses

Click on the following link: <https://traininghub.internationalsos.com/famu>

What Does International SOS Provide for Me?

Before You Travel

Medical Information

- On-call: vaccinations, medical information, health threats, etc.
- Online: illness, hygiene, quality and level of local healthcare, precautions to take, access to healthcare, primary care, etc.

Security Information

- On-call: transportation, accommodation, areas to avoid, recommended behavior, advice on a situation, specific advice for your travel profile, etc.
- Online: information on countries and large cities, level and types of risks, local customs, practical (telecommunications, currency, etc.) and political aspects.

For Example

- What medication(s) do you take with you? Are there any customs restrictions?
- Your flight arrives at night in a city considered 'dangerous.' What do you do?

During Travel/While Abroad

Medical Support

- On-call advice: medical and emergency advice, referral to doctors and specialists as well as coordination of treatment with the treating practitioner
- Guaranteed payment of medical expenses
- Proactive email alert in the event of a health risk in a country

Security Support

- On-call advice: security information and emergency advice
- Assistance in the event a passport or other official document is lost or stolen
- Referral to vetted security service providers
- Email alert in the event a situation develops or deteriorates

For example

- You have a dental problem and want to consult a dentist who speaks your language
- You have learned through the local media that there are incidents of civil unrest and you want to know how to react

In the Event of a Medical or Security Emergency

Medical Assistance

- Emergency medical evacuation/repatriation
- Transportation in the event of death, assistance with legal formalities
- Hospital follow-up, control of healthcare expenses

Security Assistance

- Recommendations in the event of an emergency or critical event
- Organization of the evacuation and repatriation by our teams of in-field experts, through to the final destination

For Example

- You've had an accident and want to know the best facility to manage your care
- You have just heard an explosion outside your hotel. What do you do?

Your International SOS Membership Card:



Wallet cards are available in the Office of International Education and Development

Call International SOS 24/7 at +1 215-942-8478. Be ready to provide:

- Your first and last names
- International SOS membership number **11BCAS789420**
- That you are traveling on behalf of Florida A&M University
- Phone number where you can be reached
- Reason for your call