

MyDevices/Gaming Instructions

The [Mydevices](#) portal allows you to register a device that does not have a web browser or not capable of connecting to the FAMUsecure wireless network in order to gain internet access.

1. Locate the wireless MAC Address (also known as a Physical Address or WiFi Address on some devices) (e.g. AA:BB:CC:11:22:33) of the device or gaming system that you would like to connect to the network. Instructions on locating the wireless MAC Address on some common devices can be found at <http://www.famu.edu/eit>. If you are unable to locate the wireless MAC Address of your device, contact the device's manufacturer for additional assistance.
2. On your computer or another device with a web browser, navigate to <https://mydevices.famu.edu>
3. Enter your FAMNetID username and password and click the **Sign On** button.

FLORIDA A&M UNIVERSITY My Devices Portal
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Sign On

Welcome to the My Devices Portal. The My Devices portal allows you to register your device, smart TV or game console (X-box, PS4, Wii, etc) that does not have a built in browser and is not capable of connecting to the FAMUsecure Wireless network.

To register or manage these devices, sign on using your FAMNet ID (e.g. joe.rattler@famu.edu) and password.

FAMNetID (e.g. joe.rattler@famu.edu):

Password:

Sign On

For additional assistance please contact the IT helpdesk at 412-HELP or helpdesk@famu.edu.

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4. On the **Manage Devices** page, click the **Add** button.

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Manage Devices
Need to add a device? Select **Add**. You are allowed to register up to 5 devices.
Was your device lost or stolen? Select your device from the list to manage it.
Once your device, smart tv, or gaming system is added, you will see a status of pending. You may have to click refresh to update the screen to display your newly added device in the "Manage Devices" list. Although, the device is added successfully it will remain in a state of pending.
Devices in the "Manage Devices" list can now connect to the FAMUGuest network to gain internet access.

Number of registered devices: 0/5

Refresh **Add**

Manage Devices (0)

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5. On the **Add Device** page, enter the following information and then press **Submit**.
- Device Name: Type in a name for the device that you can easily recognize.
 - Device ID (MAC Address): Enter the MAC Address (also known as a Physical Address or WiFi Address on some devices) (eg. AA:BB:CC:11:22:33).

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Add Device
To add a new device, enter the device ID, which displays on your device as the MAC or Wi-Fi address. It consists of 6 alphanumeric number pairs separated by colons such as AA:BB:CC:11:22:33.
If you are unable to locate the WIFI mac address of your device, you can reference our help document on locating the mac or contact the device's manufacturer for assistance.

Device name: *
Xbox

Device ID (MAC Address): *
AA:BB:12:33:44:CC

Description:

Submit **Cancel**

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6. On the Manage Devices page, click the Add button if you need to register another device and repeat the process for each device that needs to be added.

When you have added all of your devices and they are listed on the **Manage Devices** page as Pending, you should Logout by clicking on your name in the top right and then clicking **Sign Out**.

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Welcome daniel.an ...

Contact Support

Help

Sign Out

Manage Devices

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Once your device, smart tv, or gaming system is added, you will see a status of pending. You may have to click refresh to update the screen to display your newly added device in the "Manage Devices" list. Although, the device is added successfully it will remain in a state of pending.

Devices in the "Manage Devices" list can now connect to the **FAMUGuest** network to gain internet access.

Number of registered devices: 1/5

Refresh Add

Manage Devices (1)

Filter items...

Xbox AA:BB:12:33:44:CC	Pending	>
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7. You should now connect your gaming or other registered device to the **FAMUGuest** network. For additional assistance, please contact the IT help desk at 850 412-Help or helpdesk@famu.edu.