BOT President's Evaluation DRAFT REV

Florida A&M University President's Evaluation

Directions: Please complete each question, providing quantitative and qualitative feedback for each evaluation factor: Annual Priorities and Goals Leadership Management Fundraising Communication Relations

Each factor contains sub-factors that are to be rated on the following scale:

- **Superior (5):** Significantly and consistently exceeds expectations. Quality and quantity of work is exemplary and considered best practice.
- Above Average (4): Significantly exceed expectations in most areas. Many functions are performed beyond expectations.
- Average (3): Competently performs job functions. Some tasks are performed beyond expectations.
- Below Average (2): Inconsistently demonstrates the skills and abilities to perform job functions.
- **Poor (1):** Consistently demonstrates the inability to perform job functions.

Annual Priorities and Goals

Please rate how effective the President was in attaining annual goals (Goals 1-4):

	Superior	Above Average	Average	Below Average	Poor
Goal 1: Achieve an overall score on the metrics evaluated under the Performance Based Funding Model of at least 71 points for 2019-20 and moving to 80 points for 2020-21	0	0	0	0	0
Goal 2: Increase the University's four-year graduation rate from 22.5% to 30%	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Goal 3: Achieve first- time licensure pass rates that meet or exceed state or national benchmarks	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Goal 4: Increase annual giving by 5% and continue plans to launch a capital campaign	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc

Annual Priorities and Goals, cont.

Please rate how effective the President was in attaining annual goals (Goal 5):

Goal 5a: Implement the University's comprehensive service excellence plan to improve customer service in key administrative units, inclusive of the following:

	Superior	Above Average	Average	Below Average	Poor
Deliver training for development of service excellence standards for each Critical Point of Contact (CPOC).	0	0	\bigcirc	0	0
Create service excellence standards for each CPOC.	0	\bigcirc	\bigcirc	0	0
Develop service excellence program to develop, implement, and monitor service excellence.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Establish service excellence program to develop, implement, and monitor service excellence.	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Initiate preliminary benchmarking for the development of recognition program	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0

Please rate how effective the President was in attaining annual goals (Goal 5):

	Superior	Above Average	Average	Below Average	Poor	
Advising Process from 67% to 70%	0	0	\bigcirc	0	0	-
Office of Parking Services from 46% to 60%	\bigcirc	\bigcirc	\bigcirc	0	0	
Office of Financial Aid from 54% to 65%	0	\bigcirc	\bigcirc	0	0	
Registrar's Office from 79% to 80%	0	\bigcirc	\bigcirc	0	\bigcirc	
Housing Office from 57% to 60%	0	\bigcirc	\bigcirc	\bigcirc	\bigcirc	

Goal 5b: Increase the percentage of graduate reporting they ae Very Satisfied/Somewhat Satisfied with services in key administrative units on the Exit Survey:

Annual Priorities and Goals, cont.

Please rate how effective the President was in attaining annual goals (Goals 6-9):

	Superior	Above Average	Average	Below Average	Poor
Goal 6: Increase enrollment of FCS AA transfer students from 886 to 975.	0	0	0	0	0
Goal 7: Increase total R&D expenditures by 1%.	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Goal 8: Ensure completion of CASS and residence hall on time and within budget.	0	0	0	\bigcirc	0
Goal 9: Strengthen the University's financial health by achieving or exceeding a minimum debt coverage ratio <= 1.0.	0	0	0	\bigcirc	0

Please provide feedback regarding the President's performance on <u>attaining</u> annual goals.

Please provide feedback regarding the President's performance on **<u>communicating</u>** annual goals.

Page 6 of 16

Leadership

Leadership contains no sub-factors.

	Superior	Above Average	Average	Below Average	Poor
Discerns the meaning of trends and determines best how FAMU can thrive within them	0	\bigcirc	0	0	\bigcirc
Leads stakeholders in strategic initiatives that drive the forces of change	\bigcirc	0	\bigcirc	\bigcirc	\bigcirc
Encourages and enables innovation in academic offerings	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Assures academic quality by using evidence to improve performance	0	\bigcirc	0	\bigcirc	\bigcirc
Understands the educational needs of FAMU's population and advocates for student support	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

How effective is the President in Leadership:

Please provide feedback regarding the President's performance in Leadership.

Page 8 of 16

Management

Management contains two sub-factors: Organizational Management Financial Management

How effective is the President in Organizational Management:

	Superior	Above Average	Average	Below Average	Poor
Holds others to the highest standard of professional and ethical responsibility	0	0	0	0	0
Is an inspirational communicator who wins hearts and minds of audiences through painting a compelling future vision for the university	\bigcirc	0	0	0	\bigcirc
Sets clear priorities and holds people accountable to outcomes, timelines, and checkpoints; follows up to ensure successful completion of objectives	0	0	0	\bigcirc	\bigcirc

How effective is	the President in	Financial	Management:

	Superior	Above Average	Average	Below Average	Poor
Takes a long- term, data- driven approach to financial management	0	0	0	0	0
Drives efficiencies and evidences sound management practices to carefully and effectively control and provide oversight of expenditures	0	0	0	\bigcirc	\bigcirc

Please provide feedback regarding the President's performance in Management.

Fundraising

Fundraising contains no sub-factors. How effective is the President in **Fundraising**:

	Superior	Above Average	Average	Below Average	Poor
Actively seeks an increased level of contributions required to support the institution	0	0	0	0	0
Facilitates developing relationships that bring grants to the university from governmental and private- sector entities	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc

Please provide feedback regarding the President's performance in Fundraising.

Communication

Communication contains no sub-factors. How effective is the President in Communication:

	Superior	Above Average	Average	Below Average	Poor
Is an inspirational communicator who wins hearts and minds of audiences through painting a compelling future vision for the university	0	0	0	0	0
Communicate external trends effectively to elicit participation from others	\bigcirc	\bigcirc	\bigcirc	0	0
Effectively communicates how external forces drive internal changes	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc

Relations

Relations contains two sub-factors: Internal and External Relations Board and Governance Relations

How effective is the President in Internal and External Relations:

	Superior	Above Average	Average	Below Average	Poor
Actively works to build and protect the positive aspects of the culture and ensures consistency across the institution	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
Crafts a shared vision that reflects the views of all key stakeholders and articulates a clear strategy that guides action and keeps individual behavior on track	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
Creates a common standard with faculty and staff to raise academic standing	0	0	0	\bigcirc	0
Partners with external organizations to build relationships that deliver on revitalization efforts	0	\bigcirc	\bigcirc	\bigcirc	0

Partners with external organizations to build relationships to continue and increase research and community service opportunities	0	\bigcirc	\bigcirc	0	\bigcirc
Builds strong relationships that demonstrate trust	\bigcirc	\bigcirc	0	\bigcirc	\bigcirc

How effective is the President in Board and Governance Relations:

	Superior	Above Average	Average	Below Average	Poor	
Partners effectively with the Board of Trustees to identify strategic priorities	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc	
Participates in academic governance and collaborative decision making	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc	

Please provide feedback regarding the President's performance in Relations.

What advice would you give the President on his leadership of FAMU?